

# Handbook for Parents, Carers and Families 2023—2024

# Welcome to The Rosemary Nursery School and Children's Centre

Address and Contact details:

Rosemary Nursery School
Haviland House
St Jude's Flats
Bristol
BS2 ODT

0117 9030317

Website: centralbristolnurseryschool.com Email: rosemary.n@bristol-schools.uk This handbook contains some key information for you about your child's time at Rosemary Nursery School.

You can also find more information on our website.

If you have any questions, please contact us by email or phone, or speak to your child's key person or class teacher.

#### **Session times:**

- 2.5 days: Monday/Tuesday 8.30am to 3.30pm and Wednesday 8.30 am 11.30am or
- 2.5 days: Wednesday 12.30pm-3.30pm and Thursday/Friday 8.30am to 3.30pm
- 30 hrs Monday/Tuesday/Wednesday/Thursday 8.30am –3.30pm and Friday 8.30am 11.30am

Mornings: 8.30am – 11.30amAfternoons: 12.30pm – 3.30pm

# **Dropping off:**

In the morning the door is opened for dropping off your child from 8.30am to 8.45am.

The door is closed at 8.45am for 15 minutes and you will not be able to drop off between 8.45am and 9am. We do not let children in to classrooms at this time so that the children in class are able to take part in their key group sessions without being disturbed.

The door is re-opened at 9am for latecomers. You will be able to wait in the seating area if you arrive after 8.45am.

In the afternoon the door is opened for dropping off your child from 12.30pm to 12.45pm.

The door is closed at 12.45pm for 15 minutes and you will not be able to drop off between 12.45pm and 1pm. We do not let children in to classrooms at this time so that the children in class are able to take part in their key group sessions without being disturbed.

The door is re-opened at 1pm for latecomers. You will be able to wait in the seating area if you arrive after 12.45pm.

# Picking up:

The front door is open at 11.25am for the end of the morning session, and at 3.25pm for the end of the afternoon session. If you need to pick your child up at an earlier time, please let us know in advance.

# **Entrances/Exits:**

All children enter the nursery school using the front door.

If your child is in Class 1, turn right to get to the classroom.

If your child is in Class 2, turn left and make your way to the end of the corridor to the classroom.

#### **Clothes and shoes:**

We do not have a uniform at Rosemary, but please dress children in clothes that you don't mind getting dirty and that they can easily manage themselves for toileting and dressing. Please label your clothes to prevent items going missing.

Bring in a spare set of clothes in a bag so that your child can change if they need to ie, trousers, top, pants and socks.

In wet weather, please bring a pair of wellies, a waterproof coat and waterproof trousers if you have them.

In the hot weather, please bring a sun hat and apply sun protection cream to your child before they come to nursery. If your child attends nursery all day, you will be asked to bring sun protection cream in and sign a letter giving staff permission to reapply it.

#### **Snacks:**

The children have a healthy snack during the morning and afternoon session.

Children bake their own bread for snack times and we provide fruit, vegetables, cheese, bread sticks or crackers, with milk and water to drink.

Children have access to water throughout the session.

In the warmer weather, please bring a bottle with your child's name on it. We ask that you provide water rather than squash.

#### Lunch:

We are unable to provide hot meals. Please bring in a named packed lunch for your child. Some children have nut allergies so we ask for **NO NUTS** in your child's lunch bag please. We also ask that you cut grapes and cherry tomatoes in half long ways to reduce the risk of choking.

# **Health and Wellbeing:**

Please tell us about any illness, disabilities and allergies and keep us up to date with your child's health and wellbeing.

We use Medical Tracker that allows us to create health care plans for children if required. We can only administer medicines if prescribed or recommended in writing by a doctor and with the prior signed consent of a parent or legal guardian.

If your child has a bump/fall in school, we will record what happened using Medical Tracker and hand over a written copy to you at the end of the session. If we are worried about your child or we feel that the accident is more serious we will contact you immediately.

## **Your Key Person:**

At Rosemary, we operate a 'Key Person' system. This means that your child will be linked to a member of staff. This person will build a particularly close relationship with you and your child, especially in the early days. She or he will also:

- Observe how your child plays and learns
- Use this knowledge of your child to help plan interesting learning activities that support their individual learning
- Lead your child's key group times supporting their relationships with other children and sense of being part of the learning community

#### **Home Visits:**

Once you have accepted a place with us, we will contact you to arrange a home visit. This allows us to meet you and your child in a familiar setting. Home visits are important as they help children to settle in well and allow positive relationships to be developed between families and school.

## **Settling in:**

You will receive an email with all the information you need about settling in. We build up the amount of time your child stays with us over 4 or 5 sessions. We start with an hour where you stay with your child and explore the nursery together. We progressively increase the amount of time your child stays independently, until they are in for their full sessions. All of these times will be sent to you in your settling in information email.

#### **Communications:**

If you need to communicate with your child's teacher or key worker, we are available after your child's session, if you have time you can wait to talk to us after pick up time or alternatively please phone the office or email us and we will get back to you as soon as possible.

We will communicate with you using Parent Hub. Parent Hub is an app that you will need to download. When your child starts nursery, you will receive an invitation to download the app. We are available to support you with this so let us know if you have any difficulties. You will receive updates about inset days, nursery events, news about what is happening in your child's class and other important information such as a sudden school closure. We may also contact you via email.

# **Learning and Development:**

Your child's learning and development will be shared with you during their focus observation week on Tapestry, our online learning journal. Every child has at least 3 observation weeks a year, during this time you will be able to talk with your child's key person to discuss their learning and development and agree future learning priorities together. We encourage you to contribute to this journal sharing what your child likes to do with you at home. We will inform you when it is your child's focus observation week and parent/key person meeting in advance.

If you have any concerns or questions about your child's development, please speak to your child's key person or your child's class teacher in the first instance - they will be able to support your child's unique learning journey. Our special educational needs coordinator can also offer support. You can find our special educational needs policy on the nursery website.

# **Behaviour Management:**

We use conflict resolution as an approach to supporting and promoting positive behaviour. Conflict resolution is an approach that has a number of stages that help to support children to recognise their feelings and work through challenges and problems with others. For more information, you can find our behaviour management policy on our website.

#### **Our Curriculum:**

We follow The Statutory Framework for the Early Years Foundation Stage Framework (EYFS) You can find this at:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment data/file/974907/EYFS framework - March 2021.pdf

As well as the legal welfare requirements that every registered setting must follow, the 'Development Matters' section of the EYFS also lists the seven areas of learning and development that guide professionals' engagement with play, learning and developmental activities for children aged birth to five years old. You can find this at:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment data/file/1005585/6.7534 DfE Development Matters Report and illustrations web.pdf

We use both of these documents to guide and plan for our unique curriculum designed for the children in our community.

#### **Lateness and Non-Attendance:**

It is really important for your child that they arrive at the start of the session. It is also important for your child's emotional wellbeing that children are collected on time. We monitor lateness and attendance in line with our Attendance Policy.

Please email us or call 0117 9031467 if your child is going to be late or absent from nursery.

# **Holidays:**

Holidays need to be authorised. If you are going on holiday, please complete a holiday form that can be found on the nursery website.

#### Illness:

If your child is unwell, please keep them at home or with a member of your family. Should she/he be physically sick or have diarrhoea, please make sure that you keep them at home for <u>48 hours</u> after the last bout. This is a health and safety requirement to avoid cross infection with other children at the setting. If your child becomes unwell during a session we will, of course, telephone you as soon as possible. Please collect your child as soon as you can.

#### **Notifiable Infections:**

Certain illnesses have to be reported to Public Health England South West giving the following information: name of child, DOB, family address and contact details. Further information on this is available from reception.

#### **Policies and Procedures:**

#### Governors

As a school, we have a governing body made up of parent, community and local authority representatives, as well as staff. The governing body has overall responsibility for the School and Children's Centre. Our governors are listed on our website.

#### **Centre Policies**

The centre's policies and procedures help us to ensure that the service we provide is of a consistently high quality. The Governor and Staff Team work together to develop these policies that are regularly reviewed.

Our Policies are available on our website: limesandrosemary.com

#### **Confidentiality and information sharing**

Our privacy notice can be found on our website.

#### **Complaints**

If you have any queries or complaints please speak to the class teacher or key worker in the first instances as most issues can be quickly resolved this way. If you are still not satisfied with your response, please make an appointment to meet with our head teacher or assistant head teacher.

Our complaints procedure can be found on the nursery website.

#### Safeguarding

We have a legal duty of care for the children at the nursery school. Our employment practices protect children against the likelihood of abuse at the setting and we have a procedure for managing complaints or allegations against a member of staff. All members of staff are checked with the Disclosure and Barring Service (DBS) on a regular basis. Our legal duty of care also means that if we are concerned that a child may be being harmed in any way, we have a legal responsibility to report this to Social Care. We will always work very closely with you over any referrals. Our assistant head teacher Kate Ticehurst is the 'Designated Safeguarding Lead' for Rosemary Nursery School.

# Term Dates and Closure Days 2023 to 2024

- Term 1 Friday 1st September 2023 to Friday 20th October 2023
- Term 2 Monday 30th October 2023 to Friday 15th December 2023
- Term 3 Tuesday 2nd January 2024 to Friday 9th February 2024
- Term 4 Monday 19th February 2024 to Friday 28th March 2024
- Term 5 Monday 15th April 2024 to Friday 24th May 2024
- Term 6 Monday 3rd June 2024 to Tuesday 23rd July 2024

#### Schools will be closed for the following public holidays:

Monday 6 May 2024 - May Day bank holiday

#### **Inset days**

- Friday 1st September 2023
- Monday 4th September 2023 (Closed for home visits)
- Tuesday 5<sup>th</sup> September 2023 (Closed for home visits)
- Monday 30<sup>th</sup> October 2023
- Tuesday 2nd January 2024
- Monday 15<sup>th</sup> April 2024
- Friday 7th June 2024